



North Northamptonshire Council Performance Report - September 2021

Key to Performance Status Colours

Progress Status Key:

On target or above

Below target but within 5% corporate tolerance (or other agreed tolerance) of target

Underperforming (below target by more than 5%, or other agreed tolerance)

No target / Data Missing

Direction of Travel Key

Acceptable range = within 5% of last period performance

↑	Performance has improved from last period – Higher is better
↗	Performance has increased from last period – Lower is better
↑	Performance has increased but still within acceptable range of 5% of last period – Lower is better (or has increased but measure is neither higher or lower is better)
→	Performance has stayed the same since last period
↓	Performance has declined but still within acceptable range of 5% of last period – Higher is better (or has declined but measure is neither higher or lower is better)
↘	Performance has improved from last period – Lower is better
↙	Performance has declined from last period – Higher is better

Children's Trust Progress Status Key:

Green - At target or better

Amber - Below target - in tolerance

Red - Below target - outside tolerance

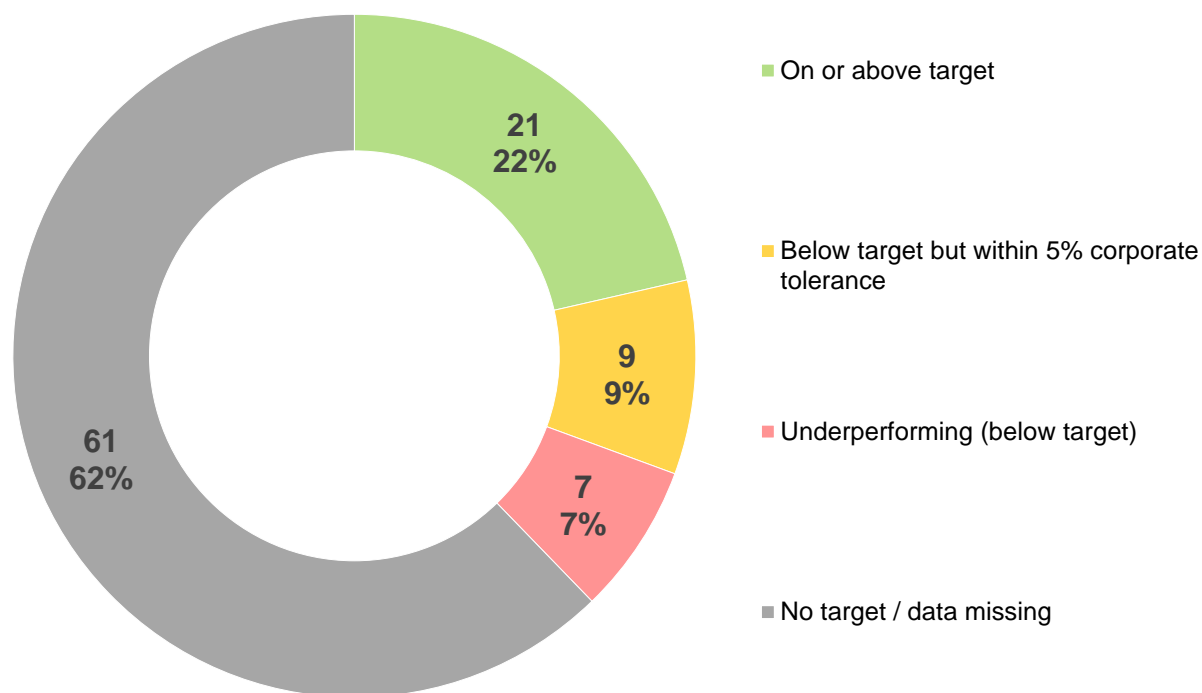
Grey - No RAG

Children's Trust Direction of Travel Key

↑	Performance improved since last month
→	Performance the same as last month
↓	Performance declined since last month

North Northamptonshire Council Performance Report - September 2021

September 2021 Performance Summary



Please note there is currently an absence of targets across many performance indicators which makes it difficult to assess overall performance. We are working hard as a council to set targets for those measures that need one.

Directorate	Underperforming Indicators	Variance from target
Finance Services	% National Non Domestic Rates collected	-11.40%
Children's Services	% of primary schools judged as good or outstanding by Ofsted	-17.05%
Children's Services	% of children that became the subject of a Child Protection Plan for the second or subsequent time	+80%
Children's Services	Average time between the LA receiving court authority to place a child and deciding on a match	+50%
Children's Services	% of children in care who were placed for adoption within 12 months of an agency decision that they should be adopted	-25% (+89 people)
Adults, Communities & Wellbeing	Number of rough sleepers (single night snapshot figure)	+177.78% (+14 people)
Adults, Communities & Wellbeing	Healthy Child Programme - Proportion of children receiving a 12 month review	-7.80%

Legal & democratic			
	Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Human Resources	Number of working days lost to sickness per employee (short-term)		↑
	Number of working days lost to sickness per employee (long-term)		↓
Information Governance	% of Freedom of Information Requests completed in 20 working days		↑
	% Environmental Information Regulation Requests completed in 20 working days		↓
	% Individual Rights Requests completed in 1 calendar month		↓

Finance Services			
	Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Finance	% of invoices paid within 30 days		↑
Revenues & Benefits	% of Council Tax collected		↑
	% National Non Domestic Rates collected		↑
	Average time taken to process benefits & Council Tax Support Claims (days)		↓
	Average time to process benefits & Council Tax Support Changes of circumstances (days)		↑

Transformation			
	Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Customer Services	% calls answered:		↑
	Stage 1 complaints received		↑
	Stage 2 complaints received		↓

Place & Economy			
	Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Planning Development	Planning major applications processed in 13 weeks		→
	Planning minor applications processed in 8 weeks		↓
	Planning other applications processed in 8 weeks		↑
Environmental Protection	% of food establishments in the area broadly compliant with food hygiene law		↑
	Number of establishments with Eat out eat well award		↓
	Number of food & environmental samples taken		→
Highways	Number of defects repaired in the network		n/a
	Number of defects outstanding on the network		↓
	Repairs made to the road network that are either permanent or semi permanent		↑
Place Directorate	Corporate: Employment rate (Ex county Place directorate)		n/a
	Corporate: Out of work benefits claimants (Ex county Place directorate)		↓

Place & Economy		
Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Waste	KG of Waste per head of population	n/a
	Residual Household Waste per Household (Provisional)	n/a
	% Household Waste sent for reuse, recycling or composting	n/a
	Household Waste Arisings which have been sent for Recycling	n/a
	Household Waste sent for composting or anaerobic digestion (Inc. food and garden waste)	n/a
	Household kerbside collection: Tonnes of material collected through kerbside schemes:-	
	-Food waste	↓
	-Garden waste	↓
	-Co-mingled recycling	↓
	Household kerbside collection: Tonnes of material collected through residual waste service	n/a
	Fly tipping: number of fly tips reported	n/a
	Fly tipping: number of fly tips investigated	n/a
	Percentage of waste treated (residual kerbside waste, HWRC, wood)	↓
	Percentage of waste re-used, recycled, composted from HWRC sites	↑

Children's Services		
Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Learning, Skills & Education	% of primary schools judged as good or outstanding by Ofsted	→
	% of secondary schools judged as good or outstanding by Ofsted	→
	Current number of home educated children	↓
	Number of permanent exclusions from school - Total	↑
	Number of looked after children without a school place / missing education	↓
	% Children achieving a good level of Development in Early Years Foundation Stage Profile	n/a
	% Children achieving Age Related Expectations or above in reading, writing and maths at Key Stage 2	n/a
	% children achieving grade 9-4 in English and maths (Previously A*-C)	n/a
	% children achieving the English Baccalaureate	n/a
	Progress 8 Score	n/a

Children's Services		
Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Children's Social Care	% of all referrals with a decision within 2 working days	↓
	% of referrals with a previous referral within 12 months	↑
	% of single assessments authorised within 45 working days	↑
	% of single assessments closing with no further action	↑
	% of initial child protection conferences held within 15 days of a strategy discussion being initiated	↑
	% of children that became the subject of a Child Protection Plan for the second or subsequent time	↑
	Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)	→
	% Children in care with three or more placements in the previous 12 months	↑
	% of young people now aged 17 - 21 and in employment, education or training who were looked after when aged 16	↑
	% of young people now aged 17 - 21 and living in suitable accommodation who were looked after when aged 16	→
	% of qualified social workers with caseloads above target	↑
	% of children placed more than 20 miles from their homes, outside LA boundary	→
	% of stage 1 complaints responded to within 10 working days	↑
	Stage 2 investigations as a % of stage 1 complaints received within the year	↑
	% of social worker vacancies	↑
	% of social worker posts filled with agency staff	↓
	Average time between the LA receiving court authority to place a child and deciding on a match	↓
	% of children in care who were placed for adoption within 12 months of an agency decision that they should be adopted	↓
	Numbers of data breaches reported or self-reported to the ICO per quarter	↑
	% of children leaving care due to permanence (Special Guardianship Order, adoption, residence order)	↑

Adults, Communities & Wellbeing			
	Performance Indicator	September Progress Status	Direction of Travel (Aug - Sep)
Housing	Number of households whose homelessness was prevented		➔
	Number of households whose homelessness was relieved		⬆️
	Number of rough sleepers (single night snapshot figure)		⬆️
	Gross number of affordable homes delivered		n/a
Communities	Number of Anti Social Behaviour reported per quarter		⬆️
Adult Social Care	Total number of people allocated to each team		⬇️
	Number of unscheduled review requests		⬇️
	Percentage of New Requests for Services (all ages) where Route of Access was Discharge from Hospital, that had a sequel of ST-MAX (i.e. reablement)		⬆️
	Number of new concerns received		⬆️
	New concerns determined to be enquiries (both s42 and other)		⬆️
	Open cases (No date restriction)		⬆️
	Therapy Service-Total Cases of Waiting for Booking & Assessment		⬆️
	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (older people)		n/a
	Delaying and reducing the need for care and support		⬇️

Adults, Communities & Wellbeing		
Performance Indicator	Latest Progress Status	Direction of Travel (latest)
Public Health	Smoking quit rate at 4 weeks	→
	Healthy Child Programme: Proportion New Birth Visits completed within 14 days	↓
	Healthy Child Programme - Proportion of children receiving a 12 month review	↑
	NHS Health Check programme - Proportion of in-year eligible population offered a Health Check	↓
	NHS Health Check programme - Proportion of in-year eligible population who completed a Health Check	↑
	Successful completion of drug treatment - opiate users	↓
	Successful completion of drug treatment - non-opiate users	↓
	Successful completion of alcohol treatment	↑
	Smoking status at the time of delivery	n/a
	Obesity - Child excess weight - aged 4-5	n/a
	Obesity - Child excess weight - aged 10-11	n/a
	Obesity - Adults classified as overweight or obese (Based on Active Lives survey, Sport England)	n/a
	% Adults physically inactive – doing less than 30 minutes of moderate intensity exercise per week, in bouts of 10 minutes or more.	n/a
	Flu vaccinations coverage 65+	n/a
	MMR vaccination - 5 year olds for two doses	n/a
	Smoking prevalence in adults	n/a
	Suicide rate	n/a

Quarter 2 Progress Report

Legal & Democratic											
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Human Resources											
TBC	T19	Number of working days lost to sickness per employee Short Term		n/a	n/a	n/a	1.41	0.27	↑	n/a	Quarterly figures have not been included as the time lapse is likely to mean they are no longer accurate and/or reflective of the absence for the period.
	T20	Number of working days lost to sickness per employee Long Term		n/a	n/a	n/a	2.88	0.54	↓		
Information Governance											
TBC	T11	% of Freedom of Information Requests completed in 20 working days		93%	82.62%	82.20%	82.41%	84.55%	↑	85%	7 requests are still active as of 26/10.
					271 out of 328	277 out of 337	548 out of 665	93 out of 110			
TBC	T12	% Environmental Information Regulation Requests completed in 20 working days		93%	98.82%	97.12%	98.01%	92.86%	↓	85%	8 requests are still active as of 26/10.
					335 out of 339	304 out of 313	639 out of 652	91 out of 98			
TBC	T13	% Individual Rights Requests completed in 1 calendar month		81%	69.77%	80.00%	74.70%	88.89%	↓	90%	2 requests are awaiting clarification & identification from requesters as of 26/10.
					30 out of 43	32 out of 40	62 out of 83	8 out of 9			

Finance Services

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (Aug - Sep)	Target	Comments																					
Finance Strategy & Accountancy																																
TBC	T14	% of invoices paid within 30 days	<table border="1"> <caption>Performance Data for % of invoices paid within 30 days</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Apr</td> <td>100</td> <td>93</td> </tr> <tr> <td>May</td> <td>88</td> <td>93</td> </tr> <tr> <td>Jun</td> <td>92</td> <td>94</td> </tr> <tr> <td>Jul</td> <td>90</td> <td>93</td> </tr> <tr> <td>Aug</td> <td>88</td> <td>93</td> </tr> <tr> <td>Sep</td> <td>98</td> <td>93</td> </tr> </tbody> </table>	Month	Performance (%)	Target (%)	Apr	100	93	May	88	93	Jun	92	94	Jul	90	93	Aug	88	93	Sep	98	93	n/a	91.80%	91.42%	91.60%	98.41%	↑	95%	This calculation is based on the invoices paid within the month (rather than invoices received in the month). April data was unavailable as the dates invoices were received were not available. Invoices were all scanned in and entered into the system as being received on 1st April but it's likely that they were received in Feb / March, so even though the system says it's 100%, it is not. For June, the delay in the CIS registration has impacted payment to CIS suppliers. Payment terms differ depending upon the invoice. The paid in 30 days covers both AP and Service performance as most invoices paid outside of this time are due to invoices not being receipted in a timely manner by the service on the system.
Month	Performance (%)	Target (%)																														
Apr	100	93																														
May	88	93																														
Jun	92	94																														
Jul	90	93																														
Aug	88	93																														
Sep	98	93																														
					6697 out of 7295	7778 out of 8508	14475 out of 15803	2172 out of 2207																								

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (Aug - Sep)	Target	Comments
Revenues and Benefits											
TBC	T15	% of Council Tax collected		96.41%	29.05%	56.79%	56.79%	56.79%	↑	56%	Continues to stay above target.
					£63,069,552.08	£123,531,775.70	£123,531,775.70	£123,531,775.70			
TBC	T16	% National Non Domestic Rates collected		97.93%	27.97%	48.72%	48.72%	48.72%	↑	55%	Collection remains below target due to effects of extended retail relief and uncertainty within the business sector.
					£31,646,562.22	£65,922,739.58	£65,922,739.58	£65,922,739.58			
TBC	T17	Average time taken to process benefits & Council Tax Support Claims (days)		18 days	22.74 days	20.53 days	21.75 days	19.16 days	↓	21 days	Performance is improving to get us under target. Need to remain vigilant as this can fluctuate.
					2827 claims	2306 claims	5133 claims	653 claims			
TBC	T18	Average time taken to process benefits & Council Tax Support Changes of circumstances (days)		5 days	6.61 days	6.66 days	6.63 days	6.58 days	↑	9 days	Marginal change due to the increase of almost 500 changes processed on the previous month, but still within target (Benchmark is Housing Benefit change of circumstances only)
					14748 claims	12358 claims	27106 claims	4222 claims			






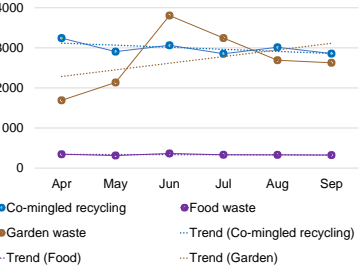

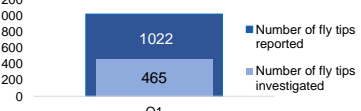
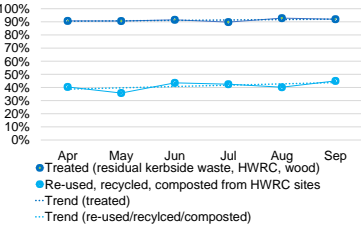
Transformation																																							
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments																												
Customer Services																																							
TBC	T21	% calls answered	<p>93%</p>	93%	87.72%	80.70%	83.97%	82.24%	↑	90%	Performance has dipped slightly in Q2 due to overall increase in the number of calls offered and high levels of sickness in part of Customer Services negatively impacting upon call answering performance.																												
			<table border="1"> <thead> <tr> <th>Month</th> <th>Calls answered</th> <th>Total calls</th> <th>% Calls answered</th> </tr> </thead> <tbody> <tr> <td>Apr</td> <td>27000</td> <td>30000</td> <td>90%</td> </tr> <tr> <td>May</td> <td>26000</td> <td>30000</td> <td>86.7%</td> </tr> <tr> <td>Jun</td> <td>29000</td> <td>30000</td> <td>96.7%</td> </tr> <tr> <td>Jul</td> <td>28000</td> <td>30000</td> <td>93.3%</td> </tr> <tr> <td>Aug</td> <td>15000</td> <td>30000</td> <td>50%</td> </tr> <tr> <td>Sep</td> <td>25000</td> <td>30000</td> <td>83.3%</td> </tr> </tbody> </table>	Month	Calls answered	Total calls	% Calls answered	Apr	27000	30000	90%	May	26000	30000	86.7%	Jun	29000	30000	96.7%	Jul	28000	30000	93.3%	Aug	15000	30000	50%	Sep	25000	30000	83.3%		83637 out of 95345	88385 out of 109521	172022 out of 204866	31215 out of 37956			
Month	Calls answered	Total calls	% Calls answered																																				
Apr	27000	30000	90%																																				
May	26000	30000	86.7%																																				
Jun	29000	30000	96.7%																																				
Jul	28000	30000	93.3%																																				
Aug	15000	30000	50%																																				
Sep	25000	30000	83.3%																																				
TBC	T22	Stage 1 complaints received		n/a	497	483	980	200	↑	No target tracking purposes only																													
	T23	Stage 2 complaints received		n/a	28	18	46	3	↓	No target tracking purposes only																													

Place & Economy

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Planning Services											
TBC	T1	Planning major applications processed in 13 weeks		90%	95.0%	90.32%	92.16%	100%	→	90%	Major decisions this year include a new medical centre at North Kettering Business Park, a new industrial building for the storage and processing of recyclable waste at Sanders Lodge Industrial Estate in Rushden, new distribution centre units at Appleby Lodge in Wellingborough and a new secondary school and sports provision at Weldon Park in Corby.
					19 out of 20	28 out of 31	47 out of 51	16 out of 16			
TBC	T2	Planning minor applications processed in 8 weeks		85%	87.76%	89.31%	88.65%	89.80%	↓	85%	The first four cycles of the four Area Planning Committees have helped to secure this performance, and by the end of September almost 2,000 planning applications had been determined by NNC.
					86 out of 98	117 out of 131	203 out of 229	44 out of 49			
TBC	T3	Planning other applications processed in 8 weeks		88%	93.27%	87.16%	90.12%	90.65%	↑	88%	These applications have played a significant role in supporting householders who have wished to stay in their homes due to rising house prices or to work from home following the pandemic.
					388 out of 416	387 out of 444	775 out of 860	126 out of 139			

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Environmental Health											
TBC	T4	% of food establishments in the area broadly compliant with food hygiene law		n/a	87.86%	90.51%	89.18%	91.76%	↑	95%	The figure is reduced due to teams being behind on inspections as a result of the Covid-19 pandemic so in that respect is not representative of the levels of compliance. Officers are addressing the backlog in accordance with the Food Standards Agencies Recovery Roadmap.
					8288 out of 9433	8514 out of 9407	16802 out of 18840	2874 out of 3132			
TBC	T5	Number of establishments with Eat out eat well award		n/a	23	17	17	17	↓	N/A	Latest snapshot figure used. Eat out eat well awards expire after two years and in order to retain their awards it is necessary to reassess the business at the two year mark. Due to the Covid pandemic reassessments have not been carried out resulting in a big reduction in those businesses having awards. Officers from the North and West are meeting to start plans to re-establish the scheme. This will take significant time and resource to build the scheme back up to where we were pre pandemic.
TBC	T6	Number of food & environmental samples taken		n/a	10	0	10	0	→	N/A	Sampling has not been carried out during the pandemic and will be resumed on a gradual basis as it is a lower priority than statutory inspections and enforcement.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Highways											
TBC	T54	Number of defects repaired in the network		n/a	5902	4312	10214	1139	n/a	n/a	These indicators are for tracking purposes only. A decrease in the number of repairs undertaken this month, however the number of repairs outstanding has also reduced by 14% this month. T55 latest result is shown as the year to date.
TBC	T55	Number of defects outstanding on the network		n/a	977	881	881	881	↓	n/a	
TBC	T56	Repairs made to the network that are either permanent or semi-permanent		n/a	99.20%	98.98%	99.11%	99.74%	↑	95% to 97%	
Place Directorate											
TBC	T57	Corporate: Employment rate (Ex county Place directorate)		79.6%	76.6% 172300 (12 months to June 2021)	n/a	n/a	n/a	n/a	n/a	Data is published Quarterly only. The 2020-21 position has been updated to show 12 months to June 2021 (latest available), Benchmark is East Midlands
TBC	T58	Corporate: Out of work benefits claimants (Ex county Place directorate)		4.7%	4.80%	4.30%	4.30%	4.30%	↓	n/a	Snapshot volume each month. Sept information has been updated with refreshed information from Nomis which resulted in a positive change from 4.6% to 4.3%) 2020-21 is March position for North Northants Benchmark is East Midlands and updated for Sept 2021

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Waste Services											
TBC	T59	KG of Waste per head of population	 126.7 kg per person	n/a	126.7 kg	n/a	n/a	n/a	n/a	n/a	
TBC	T93	Residual Household Waste per Household (Provisional)	 153.41 kg per household	n/a	153.41 kg	n/a	n/a	n/a	n/a	n/a	
TBC	T94	% Household Waste sent for reuse, recycling or composting	 47.10%	n/a	47.10%	n/a	n/a	n/a	n/a	n/a	
TBC	T95	Household Waste Arisings which have been sent for Recycling	 21.95%	n/a	21.95%	n/a	n/a	n/a	n/a	n/a	
TBC	T96	Household Waste sent for composting or anaerobic digestion (Inc. food and garden waste)	 24.78%	n/a	24.78%	n/a	n/a	n/a	n/a	n/a	
TBC	T60a	Household kerbside collection: Tonnes of material collected through kerbside schemes - Co-mingled recycling	 <p>● Co-mingled recycling ● Food waste ● Garden waste --- Trend (Co-mingled recycling) --- Trend (Food) --- Trend (Garden)</p>	n/a	9212.46	8724.66	17937.12	2857.22	↓	n/a	
TBC	T60b	Household kerbside collection: Tonnes of material collected through kerbside schemes - Food waste		n/a	1022.48	986.34	2008.82	324.56	↓	n/a	
TBC	T60c	Household kerbside collection: Tonnes of material collected through kerbside schemes - Garden waste		n/a	8384.19	8563.32	16196.91	2627.62	↓	n/a	
TBC	T62	Household kerbside collection: Tonnes of material collected through residual waste service	 17100.14 Tonnes	n/a	17100.14	n/a	n/a	n/a	n/a	n/a	
TBC	T64a	Fly tipping: number of fly tips reported	 <p>■ Number of fly tips reported ■ Number of fly tips investigated</p> <p>Q1</p>	n/a	1022	n/a	n/a	n/a	n/a	n/a	This indicator is for tracking purposes only.
TBC	T64b	Fly tipping: number of fly tips investigated		n/a	465	n/a	n/a	n/a	n/a	n/a	n/a
TBC	T65	Percentage of waste treated (residual kerbside waste, HWRC, wood)	 <p>● Treated (residual kerbside waste, HWRC, wood) ● Re-used, recycled, composted from HWRC sites --- Trend (treated) --- Trend (re-used/recycled/composted)</p>	n/a	90.95%	91.48%	91.21%	92%	↓	n/a	
TBC	T66	Percentage of waste re-used, recycled, composted from HWRC sites		43.2%	40.01%	42.49%	41.20%	44.98%	↑	n/a	

Children's Services

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Learning, Skills & Education											
TBC	T44	% of primary schools judged as good or outstanding by Ofsted	<p>Line chart showing performance vs target for primary schools from Apr to Sep. Performance is constant at 73%, target is at 85%.</p>	85%	73%	73%	73%	73%	→	88%	No change in % ratings this month, mainly due to no assessments occurring during August
TBC	T45	% of secondary schools judged as good or outstanding by Ofsted	<p>Line chart showing performance vs target for secondary schools from Apr to Sep. Performance is constant at 70%, target is at 65%.</p>	71%	70%	70%	70%	70%	→	65%	No change in % ratings this month, mainly due to no assessments occurring during August
TBC	T46	Current number of home educated children	<p>Line chart showing performance vs trend for home educated children from Apr to Sep. Performance starts at 690, peaks at 700 in May, then drops to 600 by Sep.</p>	n/a	607	600	600	600	↓	n/a	No target as this is a trend based measure
TBC	T47	Number of permanent exclusions from school - Total	<p>Line chart showing performance vs trend for permanent exclusions from Apr to Sep. Performance starts at 7, drops to 0 in Aug, and rises to 2 in Sep.</p>	35	15	6	n/a	2	↑	n/a	YTD = Academic Year to Date. The number has reduced from the last reporting period, which is July as schools are closed in August and therefore no new exclusions occur in that period, the Direction of Travel indicator is comparing therefore to July, not August.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Learning, Skills & Education (continued)											
TBC	T48	Number of looked after children without a school place / missing education		n/a	21	7	n/a	7	↓	n/a	A reduction of 1 looked after children who is without a school place / missing from education this month.
TBC	T49	% Children achieving a good level of Development in Early Years Foundation Stage Profile	 Annual Measure Data available Aug 22	71.8%	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	n/a	72%	Annual Measures - No updates until August 2022. Benchmark is 2018/19
TBC	T50	% Children achieving Age Related Expectations or above in reading, writing and maths at Key Stage 2	 Annual Measure Data available Aug 22	65%	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	n/a	62%	Annual Measures - No updates until August 2022. Benchmark is 2018/19
TBC	T51	% children achieving grade 9-4 in English and maths (Previously A*-C)	 Annual Measure Data available Aug 22	69%	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	n/a	64%	Annual Measures - No updates until August 2022
TBC	T52	% children achieving the English Baccalaureate	 Annual Measure Data available Aug 22	26.3%	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	n/a	23%	Annual Measures - No updates until August 2022
TBC	T53	Progress 8 Score	 Annual Measure Data available Aug 22	n/a	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	Annual Measure, data not due	n/a	0.01	Annual Measures - No updates until August 2022

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress (Same as YTD)	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Children's Trust (Please note that this data is for the whole of Northamptonshire and not just the North)											
TBC	T24 (KPI 1)	% of all referrals with a decision within 2 working days		n/a	88%	84%	n/a	84%	↓	85% (Tolerance 75% - 95%)	Data is for Northamptonshire Children's Trust (NCT) as a whole and therefore covers both West and North Northamptonshire. The RAG position are based upon the tolerances agreed in the contract KPIs between NCT and the Unitary councils.
TBC	T25 (KPI 2)	% of referrals with a previous referral within 12 months		n/a	34%	34%	34%	35%	↑	29% (Tolerance 25% - 40%)	
TBC	T26 (KPI 3)	% of single assessments authorised within 45 working days		n/a	98%	98%	98%	99%	↑	85% (Tolerance 85% - 95%)	
TBC	T27 (KPI 4)	% of single assessments closing with no further action		n/a	35%	40%	40%	38%	↑	35% (Tolerance 30% - 50%)	
TBC	T28 (KPI 5)	% of initial child protection conferences held within 15 days of a strategy discussion being initiated		79.8%	77%	81%	181%	92%	↑	81% (Tolerance 66% - 86%)	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress (Same as YTD)	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments																					
Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																
TBC	T29 (KPI 6)	% of children that became the subject of a Child Protection Plan for the second or subsequent time	<table border="1"> <caption>Data for KPI 6</caption> <thead> <tr><th>Month</th><th>Performance (%)</th><th>Target (%)</th></tr> </thead> <tbody> <tr><td>Apr</td><td>15</td><td>20</td></tr> <tr><td>May</td><td>20</td><td>20</td></tr> <tr><td>Jun</td><td>35</td><td>20</td></tr> <tr><td>Jul</td><td>32</td><td>20</td></tr> <tr><td>Aug</td><td>50</td><td>20</td></tr> <tr><td>Sep</td><td>38</td><td>20</td></tr> </tbody> </table>	Month	Performance (%)	Target (%)	Apr	15	20	May	20	20	Jun	35	20	Jul	32	20	Aug	50	20	Sep	38	20	18%	22%	29%	29%	36%	↑	20% (Tolerance 15% - 35%)	The Percentage of children that became the subject of a Child Protection Plan for the second or subsequent time is also outside tolerance, although has improved this month. This has been variable and on occasions too high. 30 of the 83 plans starting in September are children who had been on a plan before (13 families). None of these plans ended in the last six months, 2 ended less than 1 year ago (7%), 6 ended 1-2 years ago (20%), 14 ended 2-4 years ago (47%), 8 ended 4+ years ago (27%). Emotional abuse is featuring highly (for 24 out of the 30 children). Whilst a review of these cases is due to be completed, there is an initial indication that the impact of the pandemic may have contributed to increase in stress and pressure for families and consequently escalation of needs.
Month	Performance (%)	Target (%)																														
Apr	15	20																														
May	20	20																														
Jun	35	20																														
Jul	32	20																														
Aug	50	20																														
Sep	38	20																														
TBC	T30 (KPI 7)	Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)	<table border="1"> <caption>Data for KPI 7</caption> <thead> <tr><th>Month</th><th>Performance (%)</th><th>Target (%)</th></tr> </thead> <tbody> <tr><td>Apr</td><td>63</td><td>66</td></tr> <tr><td>May</td><td>65</td><td>66</td></tr> <tr><td>Jun</td><td>65</td><td>66</td></tr> <tr><td>Jul</td><td>65</td><td>66</td></tr> <tr><td>Aug</td><td>68</td><td>66</td></tr> <tr><td>Sep</td><td>68</td><td>66</td></tr> </tbody> </table>	Month	Performance (%)	Target (%)	Apr	63	66	May	65	66	Jun	65	66	Jul	65	66	Aug	68	66	Sep	68	66	67%	65%	68%	68%	68%	→	66% (Tolerance 56% - 70%)	
Month	Performance (%)	Target (%)																														
Apr	63	66																														
May	65	66																														
Jun	65	66																														
Jul	65	66																														
Aug	68	66																														
Sep	68	66																														
TBC	T31 (KPI 8)	% Children in care with three of more placements in the previous 12 months	<table border="1"> <caption>Data for KPI 8</caption> <thead> <tr><th>Month</th><th>Performance (%)</th><th>Target (%)</th></tr> </thead> <tbody> <tr><td>Apr</td><td>9.2</td><td>10</td></tr> <tr><td>May</td><td>9.3</td><td>10</td></tr> <tr><td>Jun</td><td>9.2</td><td>10</td></tr> <tr><td>Jul</td><td>9.5</td><td>10</td></tr> <tr><td>Aug</td><td>9.8</td><td>10</td></tr> <tr><td>Sep</td><td>9.7</td><td>10</td></tr> </tbody> </table>	Month	Performance (%)	Target (%)	Apr	9.2	10	May	9.3	10	Jun	9.2	10	Jul	9.5	10	Aug	9.8	10	Sep	9.7	10	11%	9%	10%	10%	9.7%	↑	10% (Tolerance 5% - 15%)	
Month	Performance (%)	Target (%)																														
Apr	9.2	10																														
May	9.3	10																														
Jun	9.2	10																														
Jul	9.5	10																														
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Sep	9.7	10																														

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Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																							
TBC	T32 (KPI 9)	% of young people now aged 17 - 21 and in employment, education or training who were looked after when aged 16	<table border="1"> <caption>Data for KPI 9</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>67%</td><td>55%</td><td>60%</td></tr> <tr><td>May</td><td>55%</td><td>55%</td><td>60%</td></tr> <tr><td>Jun</td><td>63%</td><td>55%</td><td>60%</td></tr> <tr><td>Jul</td><td>50%</td><td>55%</td><td>60%</td></tr> <tr><td>Aug</td><td>59%</td><td>55%</td><td>60%</td></tr> <tr><td>Sep</td><td>69%</td><td>55%</td><td>60%</td></tr> </tbody> </table>	Month	Performance	Target	Trend	Apr	67%	55%	60%	May	55%	55%	60%	Jun	63%	55%	60%	Jul	50%	55%	60%	Aug	59%	55%	60%	Sep	69%	55%	60%	n/a	62%	60%	60%	69%	↑	55% (Tolerance 50% - 60%)	
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Aug	59%	55%	60%																																				
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TBC	T33 (KPI 10)	% of young people now aged 17 - 21 and living in suitable accommodation who were looked after when aged 16	<table border="1"> <caption>Data for KPI 10</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>96%</td><td>90%</td><td>90%</td></tr> <tr><td>May</td><td>95%</td><td>90%</td><td>90%</td></tr> <tr><td>Jun</td><td>90%</td><td>90%</td><td>90%</td></tr> <tr><td>Jul</td><td>87%</td><td>90%</td><td>90%</td></tr> <tr><td>Aug</td><td>90%</td><td>90%</td><td>90%</td></tr> <tr><td>Sep</td><td>90%</td><td>90%</td><td>90%</td></tr> </tbody> </table>	Month	Performance	Target	Trend	Apr	96%	90%	90%	May	95%	90%	90%	Jun	90%	90%	90%	Jul	87%	90%	90%	Aug	90%	90%	90%	Sep	90%	90%	90%	n/a	93%	91%	91%	90%	→	90% (Tolerance 85% - 95%)	
Month	Performance	Target	Trend																																				
Apr	96%	90%	90%																																				
May	95%	90%	90%																																				
Jun	90%	90%	90%																																				
Jul	87%	90%	90%																																				
Aug	90%	90%	90%																																				
Sep	90%	90%	90%																																				
TBC	T34 (KPI 11)	% of qualified social workers with caseloads above target	<table border="1"> <caption>Data for KPI 11</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th><th>Linear (Performance)</th></tr> </thead> <tbody> <tr><td>Apr</td><td>9%</td><td>12%</td><td>12%</td></tr> <tr><td>May</td><td>13%</td><td>12%</td><td>12%</td></tr> <tr><td>Jun</td><td>14.5%</td><td>12%</td><td>12%</td></tr> <tr><td>Jul</td><td>13.5%</td><td>12%</td><td>12%</td></tr> <tr><td>Aug</td><td>13.5%</td><td>12%</td><td>12%</td></tr> <tr><td>Sep</td><td>11.5%</td><td>12%</td><td>12%</td></tr> </tbody> </table>	Month	Performance	Target	Linear (Performance)	Apr	9%	12%	12%	May	13%	12%	12%	Jun	14.5%	12%	12%	Jul	13.5%	12%	12%	Aug	13.5%	12%	12%	Sep	11.5%	12%	12%	n/a	14%	12%	12%	12%	↑	12% (Tolerance 10% - 20%)	Percentage is rounded.
Month	Performance	Target	Linear (Performance)																																				
Apr	9%	12%	12%																																				
May	13%	12%	12%																																				
Jun	14.5%	12%	12%																																				
Jul	13.5%	12%	12%																																				
Aug	13.5%	12%	12%																																				
Sep	11.5%	12%	12%																																				
TBC	T35 (KPI 12)	% of children placed more than 20 miles from their homes, outside LA boundary	<table border="1"> <caption>Data for KPI 12</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>19%</td><td>18%</td></tr> <tr><td>May</td><td>19%</td><td>18%</td></tr> <tr><td>Jun</td><td>19%</td><td>18%</td></tr> <tr><td>Jul</td><td>19%</td><td>18%</td></tr> <tr><td>Aug</td><td>19%</td><td>18%</td></tr> <tr><td>Sep</td><td>19%</td><td>18%</td></tr> </tbody> </table>	Month	Performance	Target	Apr	19%	18%	May	19%	18%	Jun	19%	18%	Jul	19%	18%	Aug	19%	18%	Sep	19%	18%	21%	19%	19%	19%	19%	→	18% (Tolerance 17% - 27%)								
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Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress (Same as YTD)	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments																					
Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																
TBC	T36 (KPI 13)	% of stage 1 complaints responded to within 10 working days	<table border="1"> <caption>Data for KPI 13</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>100%</td><td>50%</td></tr> <tr><td>May</td><td>25%</td><td>50%</td></tr> <tr><td>Jun</td><td>75%</td><td>50%</td></tr> <tr><td>Jul</td><td>45%</td><td>50%</td></tr> <tr><td>Aug</td><td>5%</td><td>50%</td></tr> <tr><td>Sep</td><td>57%</td><td>50%</td></tr> </tbody> </table>	Month	Performance	Target	Apr	100%	50%	May	25%	50%	Jun	75%	50%	Jul	45%	50%	Aug	5%	50%	Sep	57%	50%	n/a	n/a	n/a	n/a	57%	↑	50% (Tolerance 30% - 60%)	
Month	Performance	Target																														
Apr	100%	50%																														
May	25%	50%																														
Jun	75%	50%																														
Jul	45%	50%																														
Aug	5%	50%																														
Sep	57%	50%																														
TBC	T37 (KPI 14)	Stage 2 investigations as a % of stage 1 complaints received within the year	<table border="1"> <caption>Data for KPI 14</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>55%</td><td>30%</td></tr> <tr><td>May</td><td>20%</td><td>30%</td></tr> <tr><td>Jun</td><td>65%</td><td>30%</td></tr> <tr><td>Jul</td><td>55%</td><td>30%</td></tr> <tr><td>Aug</td><td>35%</td><td>30%</td></tr> <tr><td>Sep</td><td>40%</td><td>30%</td></tr> </tbody> </table>	Month	Performance	Target	Apr	55%	30%	May	20%	30%	Jun	65%	30%	Jul	55%	30%	Aug	35%	30%	Sep	40%	30%	n/a	n/a	n/a	n/a	40%	↑	30% (Tolerance 15% - 45%)	
Month	Performance	Target																														
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Jun	65%	30%																														
Jul	55%	30%																														
Aug	35%	30%																														
Sep	40%	30%																														
TBC	T38 (KPI 16)	% of social worker vacancies	<table border="1"> <caption>Data for KPI 16</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>19.2%</td><td>20%</td></tr> <tr><td>May</td><td>19.0%</td><td>20%</td></tr> <tr><td>Jun</td><td>18.0%</td><td>20%</td></tr> <tr><td>Jul</td><td>21.0%</td><td>20%</td></tr> <tr><td>Aug</td><td>22.5%</td><td>20%</td></tr> <tr><td>Sep</td><td>21.9%</td><td>20%</td></tr> </tbody> </table>	Month	Performance	Target	Apr	19.2%	20%	May	19.0%	20%	Jun	18.0%	20%	Jul	21.0%	20%	Aug	22.5%	20%	Sep	21.9%	20%	n/a	18%	21.9%	21.9%	21.9%	↑	20% (Tolerance 16% - 26%)	
Month	Performance	Target																														
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May	19.0%	20%																														
Jun	18.0%	20%																														
Jul	21.0%	20%																														
Aug	22.5%	20%																														
Sep	21.9%	20%																														
TBC	T39 (KPI 17)	% of social worker posts filled with agency staff	<table border="1"> <caption>Data for KPI 17</caption> <thead> <tr><th>Month</th><th>Performance</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>17.8%</td><td>18%</td></tr> <tr><td>May</td><td>18.2%</td><td>18%</td></tr> <tr><td>Jun</td><td>18.5%</td><td>18%</td></tr> <tr><td>Jul</td><td>16.0%</td><td>18%</td></tr> <tr><td>Aug</td><td>15.2%</td><td>18%</td></tr> <tr><td>Sep</td><td>15.4%</td><td>18%</td></tr> </tbody> </table>	Month	Performance	Target	Apr	17.8%	18%	May	18.2%	18%	Jun	18.5%	18%	Jul	16.0%	18%	Aug	15.2%	18%	Sep	15.4%	18%	n/a	18.5%	15.4%	15.4%	15.4%	↓	18% (Tolerance 16% - 26%)	
Month	Performance	Target																														
Apr	17.8%	18%																														
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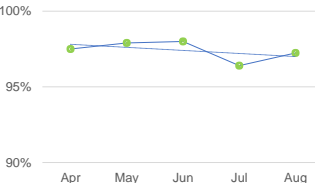
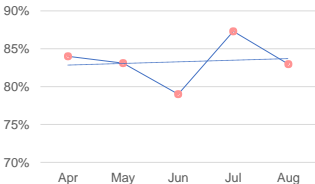
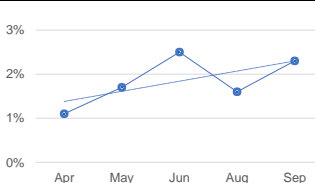
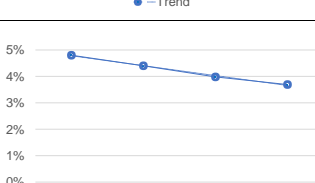
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress (Same as YTD)	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments									
Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																				
TBC	T40 (KPI 18)	Average time between the LA receiving court authority to place a child and deciding on a match	<table border="1"> <tr><th>Quarter</th><th>Performance</th><th>Target</th></tr> <tr><td>Q1</td><td>192</td><td>178</td></tr> <tr><td>Q2</td><td>228</td><td>178</td></tr> </table>	Quarter	Performance	Target	Q1	192	178	Q2	228	178	169 days	192	228	228	267	↓	178 (Tolerance 170 - 220)	NCT continues to be ambitious in seeking adoptive placements for all children for whom adoption is their care plan. For some children it takes a little longer to identify suitable families due to their ages, being a sibling group, having complex/additional needs, or having experienced a previous adoption disruption. Delays within the court proceedings have also impacted on adoption orders being granted in a timely way. There are 4 children who have been adopted recently for whom this is the case, 2 single children and a sibling group of 2. Positively, these children are now settled in their permanent families. Minus 4 exceptions, performance is 161.4 days. (Benchmarking = Average across 2016/17-2018/19). No monthly figures available (quarterly available).
Quarter	Performance	Target																		
Q1	192	178																		
Q2	228	178																		
TBC	T41 (KPI 19)	% of children in care who were placed for adoption within 12 months of an agency decision that they should be adopted	<table border="1"> <tr><th>Quarter</th><th>Performance</th><th>Target</th></tr> <tr><td>Q1</td><td>64%</td><td>72%</td></tr> <tr><td>Q2</td><td>59%</td><td>72%</td></tr> </table>	Quarter	Performance	Target	Q1	64%	72%	Q2	59%	72%	n/a	64%	59%	59%	54%	↓	72% (Tolerance 57% - 77%)	Positive work is being undertaken to identify families for children in a timely way enabling placement with adopters as soon as possible after the placement order is granted. There are factors which influence this KPI including the needs and individual characteristics of children and delays within care proceedings. The latter continues to be monitored, and work with judiciary is ongoing. Excluding exceptions, performance is 78%.
Quarter	Performance	Target																		
Q1	64%	72%																		
Q2	59%	72%																		
TBC	T42 (KPI 20)	Numbers of data breaches reported or self-reported to the ICO per quarter	<table border="1"> <tr><th>Quarter</th><th>Performance</th></tr> <tr><td>Q1</td><td>2</td></tr> <tr><td>Q2</td><td>3</td></tr> </table>	Quarter	Performance	Q1	2	Q2	3	n/a	n/a	5	5	3	↑	n/a				
Quarter	Performance																			
Q1	2																			
Q2	3																			
TBC	T43 (KPI 21)	% of children leaving care due to permanence (Special Guardianship Order, adoption, residence order)	<p>36%</p>	n/a	n/a	36%	36%	36%	↑	30% (Tolerance 15% - 30%)										

Adults, Communities & Wellbeing



Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Housing											
TBC	T7a	Number of households whose homelessness was prevented		n/a	132	61	193	17	→	Baseline	
TBC	T7b	Number of households whose homelessness was relieved		n/a	21	72	93	25	↑	Baseline	Quarter 1 figure only represents June.
TBC	T8	Number of rough sleepers (single night snapshot figure)		12	18	25	25	25	↓	9	Latest snapshot
TBC	T9	Gross number of affordable homes delivered		263	33	35	68	Quarterly measure, data not due	↑	2021-22 will be used as a baseline for 2022/23	
Communities											
TBC	T10	Number of Anti Social Behaviour reported per quarter		n/a	102	493	595	162	↑	n/a	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments																					
Adult Social Care - Assessment Teams																																
TBC	T67	Total number of people allocated to each team	<table border="1"> <caption>Data for T67: Total number of people allocated to each team</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>0</td><td>~2500</td></tr> <tr><td>May</td><td>5584</td><td>~5000</td></tr> <tr><td>Jun</td><td>5248</td><td>~5000</td></tr> <tr><td>Jul</td><td>5248</td><td>~5000</td></tr> <tr><td>Aug</td><td>5248</td><td>~5000</td></tr> <tr><td>Sep</td><td>5248</td><td>~5000</td></tr> </tbody> </table>	Month	Performance	Trend	Apr	0	~2500	May	5584	~5000	Jun	5248	~5000	Jul	5248	~5000	Aug	5248	~5000	Sep	5248	~5000	n/a	5584	5248	5248	5248	↓	2021-22 will be used as a baseline for 2022/24	Year to date method is latest snapshot.
Month	Performance	Trend																														
Apr	0	~2500																														
May	5584	~5000																														
Jun	5248	~5000																														
Jul	5248	~5000																														
Aug	5248	~5000																														
Sep	5248	~5000																														
TBC	T68	Number of unscheduled review requests	<table border="1"> <caption>Data for T68: Number of unscheduled review requests</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>110</td><td>~120</td></tr> <tr><td>May</td><td>150</td><td>~120</td></tr> <tr><td>Jun</td><td>110</td><td>~100</td></tr> <tr><td>Jul</td><td>100</td><td>~100</td></tr> <tr><td>Aug</td><td>94</td><td>~100</td></tr> <tr><td>Sep</td><td>94</td><td>~100</td></tr> </tbody> </table>	Month	Performance	Trend	Apr	110	~120	May	150	~120	Jun	110	~100	Jul	100	~100	Aug	94	~100	Sep	94	~100	n/a	376	290	666	94	↓	2021-22 will be used as a baseline for 2022/24	
Month	Performance	Trend																														
Apr	110	~120																														
May	150	~120																														
Jun	110	~100																														
Jul	100	~100																														
Aug	94	~100																														
Sep	94	~100																														
Adult Social Care - Short and Long Term (SALT) Services - Hospital																																
TBC	T69	Percentage of New Requests for Services (all ages) where Route of Access was Discharge from Hospital, that had a sequel of ST-MAX (i.e. reablement)	<table border="1"> <caption>Data for T69: Percentage of New Requests for Services</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>37%</td><td>~38%</td></tr> <tr><td>May</td><td>40%</td><td>~38%</td></tr> <tr><td>Jun</td><td>37%</td><td>~38%</td></tr> <tr><td>Jul</td><td>40%</td><td>~38%</td></tr> <tr><td>Aug</td><td>40%</td><td>~38%</td></tr> <tr><td>Sep</td><td>41%</td><td>~38%</td></tr> </tbody> </table>	Month	Performance	Trend	Apr	37%	~38%	May	40%	~38%	Jun	37%	~38%	Jul	40%	~38%	Aug	40%	~38%	Sep	41%	~38%	n/a	37%	41%	41%	41%	↑	2021-22 will be used as a baseline for 2022/24	Monthly figures are latest year to date
Month	Performance	Trend																														
Apr	37%	~38%																														
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Sep	41%	~38%																														
Adult Social Care - Safeguarding																																
TBC	T70	Number of new concerns received	<table border="1"> <caption>Data for T70: Number of new concerns received</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>190</td><td>~200</td></tr> <tr><td>May</td><td>200</td><td>~200</td></tr> <tr><td>Jun</td><td>210</td><td>~200</td></tr> <tr><td>Jul</td><td>230</td><td>~200</td></tr> <tr><td>Aug</td><td>210</td><td>~200</td></tr> <tr><td>Sep</td><td>219</td><td>~200</td></tr> </tbody> </table>	Month	Performance	Trend	Apr	190	~200	May	200	~200	Jun	210	~200	Jul	230	~200	Aug	210	~200	Sep	219	~200	n/a	605	661	1266	219	↑	2021-22 will be used as a baseline for 2022/24	We're currently undertaking a campaign to increase awareness of the Safeguarding process among the public. We'd expect its success to result in a greater number of referrals.
Month	Performance	Trend																														
Apr	190	~200																														
May	200	~200																														
Jun	210	~200																														
Jul	230	~200																														
Aug	210	~200																														
Sep	219	~200																														
TBC	T71	New concerns determined to be enquiries (both s42 and other)	<table border="1"> <caption>Data for T71: New concerns determined to be enquiries</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>50</td><td>~55</td></tr> <tr><td>May</td><td>45</td><td>~55</td></tr> <tr><td>Jun</td><td>65</td><td>~55</td></tr> <tr><td>Jul</td><td>70</td><td>~55</td></tr> <tr><td>Aug</td><td>40</td><td>~55</td></tr> <tr><td>Sep</td><td>49</td><td>~55</td></tr> </tbody> </table>	Month	Performance	Trend	Apr	50	~55	May	45	~55	Jun	65	~55	Jul	70	~55	Aug	40	~55	Sep	49	~55	n/a	160	158	318	49	↑	2021-22 will be used as a baseline for 2022/24	This is not a productivity measure as such it just shows the volume of potential enquiries. If a concern is determined to be an enquiry then that means there will be more work as a result. However, an LA can't control if something is S42. However we would want to monitor receiving large numbers as this would be a burden on the teams that carry out the enquiry stage of the process.
Month	Performance	Trend																														
Apr	50	~55																														
May	45	~55																														
Jun	65	~55																														
Jul	70	~55																														
Aug	40	~55																														
Sep	49	~55																														

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (August - September)	Target	Comments
Adult Social Care - Deprivation of Liberty Safeguards (DoLS)											
TBC	T72	Open cases (No date restriction)		n/a	2023	1970	1970	1970	↑	2021-22 will be used as a baseline for 2022/24	The DoLS backlog is being examined to understand where demand comes from and how best to address it. This information will be fed into the DoLS disaggregation project with the goal of reducing the backlog. Data is latest snapshot.
Adult Social Care - In-House Provision											
TBC	T73	Therapy Service-Total Cases of Waiting for Booking & Assessment		n/a	635	638	638	638	↑	2021-22 will be used as a baseline for 2022/24	Data is latest snapshot.
Adult Social Care - Domain Two: Delaying and Reducing the Need for Care and Support											
TBC	T74	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (older people)		511.7	175.87	324.66	324.66	324.66	n/a	2021-22 will be used as a baseline for 2022/24	This is a cumulative total. Whilst we always want to avoid admissions to care homes this will be red every month of the year as it will always increase since care home admission is the right move for some people.
TBC	T75	Delaying and reducing the need for care and support		84.60%	59.90%	59.80%	59.80%	59.80%	↓	2021-22 will be used as a baseline for 2022/24	This is a cumulative total and reflects the proportion of people going into short term services, rather than into long term care.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (previous to latest period)	Target	Comments
Public Health											
TBC	T76	Smoking quit rate at 4 weeks	 Latest smoking quit rate (July 2021) = 66.7%	n/a	66.7% (May 2021)	66.7% (Jul 2021)	66.7% (Jul 2021)	66.7% (Jul 2021)	→	n/a	Latest Data available - July 2021, August data will be available at the end of October. This has improved from 61.9% in April 2021
TBC	T77	Healthy Child Programme: Proportion New Birth Visits completed within 14 days		86.8%	98% (Jun 2021)	97.24% (to Aug 2021)	97.24% (to Aug 2021)	97.24% (Aug 2021)	↓	>90%	2021-22 data not available at a North Unitary level; Sep data will arrive in the week commencing 1 Nov
TBC	T78	Healthy Child Programme - Proportion of children receiving a 12 month review			79% (June 2021)	82.97% (to Aug 2021)	82.97% (to Aug 2021)	82.97% (Aug 2021)	↑	>90%	2021-22 data not available at a North Unitary level; Sep data will arrive in the week commencing 1 Nov
TBC	T79	NHS Health Check programme - Proportion of in-year eligible population offered a Health Check		2.5%	2.5% (Jun 2021)	2.3% (Sep 2021)	2.3% (Sep 2021)	2.3% (Sep 2021)	↓	n/a	Health check activities are calculated based on the location of GP surgery that the patient is registered with, rather than the residence of this patient. Some patients may be residents of West Northants but registered to a GP in North. These patients are included in the North rather than West. To add some context of the data, the national guidance has remained since January that the programme should be paused, and only really now and throughout Q2 as we move forward are we look to make moves to restart the programme. August's figures need to interpret with caution because of the delay in submission of the data from GPs. Interpretation of Direction of travel: the following factors may contribute to the reduction of performance, 1) delay in uploading HC activities onto the system by GPs. We generally wait till 25th to extract last month figures. August's figures were extracted on 20th; 2) patients who are eligible to HC may go for a holiday in August and hence did not complete HC after receiving an offer; 3) Blood bottle shortage: There is a national shortage of blood bottles that some practices use for testing. Although most practices use point of care testing and are unaffected by this, there are a fair few practices that would have been unable to do NHS Health Checks for this reason, 4) there does tend to be some variation month on month. If a couple of practices make a push one month, but not the next, it can have a big effect on the overall numbers, especially when they are still quite low following Covid.
TBC	T80	NHS Health Check programme - Proportion of in-year eligible population who completed a Health Check		1.0%	0.8% (Jun 2021)	1.6% (Sep 2021)	1.6% (Sep 2021)	1.6% (Sep 2021)	↑	n/a	Health check activities are calculated based on the location of GP surgery that the patient is registered with, rather than the residence of this patient. Some patients may be residents of West Northants but registered to a GP in North. These patients are included in the North rather than West. To add some context of the data, the national guidance has remained since January that the programme should be paused, and only really now and throughout Q2 as we move forward are we look to make moves to restart the programme. August's figures need to interpret with caution because of the delay in submission of the data from GPs. Interpretation of Direction of travel: the following factors may contribute to the reduction of performance, 1) delay in uploading HC activities onto the system by GPs. We generally wait till 25th to extract last month figures. August's figures were extracted on 20th; 2) patients who are eligible to HC may go for a holiday in August and hence did not complete HC after receiving an offer; 3) Blood bottle shortage: There is a national shortage of blood bottles that some practices use for testing. Although most practices use point of care testing and are unaffected by this, there are a fair few practices that would have been unable to do NHS Health Checks for this reason, 4) there does tend to be some variation month on month. If a couple of practices make a push one month, but not the next, it can have a big effect on the overall numbers, especially when they are still quite low following Covid.
TBC	T81	Successful completion of drug treatment - opiate users		5.7%	3.98% (Jun 2021)	3.69% (to Aug 2021)	3.69% (to Aug 2021)	3.69% (Aug 2021)	↓	n/a	2021-22 data not available at a North Unitary level

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress	Quarter 2 Progress	Year to Date	September 2021/22	Direction of Travel (previous to latest period)	Target	Comments
Public Health (continued)											
TBC	T82	Successful completion of drug treatment - non-opiate users		34.4%	30.93% (Jun 2021)	29.15% (to Aug 2021)	29.15% (to Aug 2021)	29.15% (Aug 2021)	↓	n/a	2021-22 data not available at a North Unitary level
TBC	T83	Successful completion of alcohol treatment		37.9%	28.32% (Jun 2021)	28.44% (to Aug 2021)	28.44% (to Aug 2021)	28.44% (Aug 2021)	↑	n/a	2021-22 data not available at a North Unitary level
TBC	T84	Smoking status at the time of delivery	<p>Smoking Status (Q1 2021/22) = 11.9%</p>	10.4%	n/a	n/a	n/a	11.9% (Q1 2021/22)	n/a	n/a	Annual measure published in Q3, external data. Latest data published is Q1 2021-22 - Benchmark is % smoking at delivery. Data is for Northamptonshire STP/NHS Northamptonshire CCG. Q2 2021-22 will be available end of October 2021. Benchmarks are England and East Midlands 2019-20.
TBC	T85	Obesity - Child excess weight - aged 4-5	<p>Child excess weight aged 4-5 (2019/20) = 23.9%</p>	23.0%	n/a	n/a	n/a	23.9% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T86	Obesity - Child excess weight - aged 10-11	<p>Child excess weight aged 10-11 (2019/20) = 34.4%</p>	35.2%	n/a	n/a	n/a	34.4% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T87	Obesity - Adults classified as overweight or obese (Based on Active Lives survey, Sport England)	<p>Adults overweight or obese (2019/20) = 68.4%</p>	62.8%	n/a	n/a	n/a	68.4% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T88	% Adults physically inactive – doing less than 30 minutes of moderate intensity exercise per week, in bouts of 10 minutes or more.	<p>Adults physically inactive (2019/20) = 24.5%</p>	22.9%	n/a	n/a	n/a	24.5% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T89	Flu vaccinations coverage 65+	<p>Flu vaccinations (2020/21) = 81.8%</p>	80.9%	n/a	n/a	n/a	81.8% (2020/21)	n/a	n/a	Data is not validated or published. For NHS Northamptonshire CCG 2021/22 seasonal flu vaccination programme, programme starts in week 36 2021 and continues to week 04 in 2022. Benchmarks are England and East Midlands 2020-21.

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Public Health (continued)											
TBC	T89	MMR vaccination - 5 year olds for two doses	 MMR vaccinations (2020/21) = 89.4%	86.8%	n/a	n/a	n/a	89.4% (2020/21)	n/a	n/a	Annual Measure - Published in Q3, External Data. Latest 2020-21 data presented is unvalidated and unpublished and for whole of NHS Northamptonshire. 2019/20 data not available at a North Unitary level
TBC	T90	Smoking prevalence in adults	 Smoking prevalence in adults (2019) = 17.7%	13.9%	n/a	n/a	n/a	17.7% (2019)	n/a	n/a	Annual Measure - Published in Q2, External Data Latest Data Published is 2019, North Northamptonshire figure calculated from district level data
TBC	T91	Suicide Rate	Suicide Rate (2018-20) = 10.8 per 100,000	10.4 per 100,000	n/a	n/a	n/a	10.8 per 100,000 (2018-20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2018-20 and is for North Northants Council. England benchmark is for 2018-20.